# RESOLUTION OF THE BOARDS OF DIRECTORS OF TRIVIEW METROPOLITAN DISTRICT

# ADOPTING A DIGITAL ACCESSIBILITY POLICY AND DESIGNATING A COMPLIANCE OFFICER

WHEREAS, the Triview Metropolitan District (the "District") is quasi-municipal corporation and political subdivision of the State of Colorado; and

WHEREAS, pursuant to § 32-1-1001(1)(h), C.R.S., the Board of Directors of the District (the "Board") is empowered with the management, control, and supervision of all the business and affairs of the District; and

WHEREAS, pursuant to § 24-85-103(2.5), C.R.S., the Chief Information Officer in the Office of Information Technology has adopted accessibility standards as specified in 8 CCR 1501-11 Rules Establishing Technology Accessibility Standards (the "Rules"); and

WHEREAS, pursuant to § 24-85-103(3), C.R.S., on or before July 1, 2024, the District is required to take action to comply with the Rules; and

WHEREAS, the Board desires to adopt this Resolution to implement a digital accessibility policy and designate a compliance officer.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE DISTRICT AS FOLLOWS:

- 1. Adoption of Digital Accessibility Policy. The District hereby adopts the Digital Accessibility Policy (the "Digital Accessibility Policy") set forth in Exhibit A, attached hereto and incorporated herein.
- 2. <u>Appointment of Compliance Officer.</u> The District hereby designates the district manager as the District's Compliance Officer (the "Compliance Officer").
- 3. <u>Severability</u>. If any part, section, subsection, sentence, clause, or phrase of this Joint Resolution is for any reason held to be invalid, such invalidity shall not affect the validity of the remaining provisions.
- 4. <u>Effective Date</u>. This Joint Resolution shall become effective as of May 23, 2024 shall be enforced immediately thereafter and shall supersede any previous policy related to website accessibility.

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# ADOPTED MAY 23, 2024.

### **DISTRICT:**

TRIVIEW METROPOLITAN DISTRICT, a quasi-municipal corporations and political subdivisions of the State of Colorado

By:

of the District

APPROVED AS TO FORM:

WHITE BEAR ANKELE TANAKA & WALDRON Attorneys at Law

General Counsel to the District

#### **EXHIBIT A**

#### DIGITAL ACCESSIBILITY POLICY

#### 1. GENERAL

- a. <u>Purpose</u>. The District is fully committed to providing accessible digital information to all members of the public. As part of this commitment, the District has adopted this Digital Accessibility Policy (the "Policy") to ensure the District's online services and digital communications comply with the Rules.
- b. <u>Scope</u>. The District is committed to providing persons with disabilities equal access to digital information, including information made available through the District's website and other digital content. This Policy has been developed to promote equal access to such digital information to persons with disabilities. This Policy applies to digital content produced by or under the control of the District, including the District's official website. Accessibility requests may be submitted to the District in accordance with this Policy.
- c. <u>Third Party Content</u>. The provisions of this Policy do not apply to third-party websites linked through the District's website, such as state or federal agencies, or digital content not under control of the District. While the District is not responsible for ensuring the accessibility of third party-controlled content, the District is dedicated to assisting individuals experiencing accessibility issues when possible.

#### 2. COMPLIANCE INFORMATION

- a. <u>Compliance Officer</u>. The Compliance Officer will be the point of contact for accessibility-related accommodations for digital content. The Compliance Officer or its designee is responsible for responding to reports of inaccessible digital content and accessibility requests.
- b. <u>Testing Tools and Techniques</u>. The District utilizes a variety of tools, techniques, methods, and procedures to identify accessibility barriers and meet existing and new assistive technology needs. The District has engaged Ground Floor Media (the "Accessibility Vendor") to complete testing and remediation, ensuring the website and digital content contained therein are accessible and inclusive for users with disabilities in accordance with the Rules.
- c. <u>Accessibility Reports</u>. The Accessibility Vendor will review the District's website, user interfaces, and other digital content and summarize the same in a report provided to the District no less than annually (the "Accessibility Report"). The Accessibility Report will identify digital content that does not comply with the Rules. The Accessibility Vendor or the District, as appropriate, will take such steps as necessary to make such content compliant under the Rules. The District will maintain a record of the Accessibility Reports.
- d. <u>District-Controlled Content</u>. The District will ensure that digital content under the control of the District produced, developed, maintained, modified, or used by the District on or after July 1, 2025, is compliant with the Rules.

- e. <u>Digital Accessibility Plan</u>. The District will implement a digital accessibility plan (the "Plan") to provide a long-term strategic approach for digital accessibility. The Compliance Officer will coordinate and implement the Plan. The Plan will be updated quarterly starting July 1, 2024 through June 30, 2025 and annually thereafter to ensure ongoing compliance. The current Plan will be posted to the District's website for the period July 1, 2024 through June 30, 2025. The Plan will be in a form substantially similar to **Exhibit A-1** attached hereto.
- f. <u>Digital Accessibility Statement</u>. The District will post the following digital accessibility statement on its website prior to July 1, 2024:

Triview Metropolitan District, District Technology Accessibility Statement

Triview Metropolitan District (the "District") is committed to providing equitable access to our digital services.

Our ongoing accessibility effort works towards being in line with the Web Content Accessibility Guidelines (WCAG) version 2.1, level AA criteria. These guidelines not only help make technology accessible to users with sensory, cognitive and mobility disabilities, but ultimately to all users, regardless of ability.

We welcome comments on how to improve our technology's accessibility for users with disabilities.

## Feedback and support

We welcome your feedback about the accessibility of the District's online services. Please let us know if you encounter accessibility barriers. The District is committed to responding within three (3) business days.

Phone: (719) 488-6868

E-mail: info@triviewmetro.com

Address: Triview Metropolitan District 16055 Old Forest Point, Suite 302 Monument, Colorado 80132

## 3. REPORTING ACCESSIBILITY ISSUES

a. <u>Reporting an Accessibility Issue</u>. Individuals may report inaccessible content or requests for accommodations to the Compliance Officer using the contact information below. Such requests should identify the specific content that is being reported, the issue the individual is experiencing, and the name and contact information of the individual submitting the

request. The Compliance Officer or their designee will confirm receipt of such requests within three (3) business days. The District is committed to resolving reports of inaccessible content and requests for accommodations within a reasonable period of time.

Triview Metropolitan District 16055 Old Forest Point, Suite 302 Monument, Colorado 80132 Email: <u>info@triviewmetro.com</u>

Phone: (719) 488-6868

#### **EXHIBIT A-1**

#### TRIVEW METROPOLITAN DISTRICT

# Digital Accessibility Plan

Approved on May 23, 2024

# I. Accessibility Standards

In accordance with Colorado law, Triview Metropolitan District (the "District") is committed to applying standard configurations for technologies and services, in accordance with the technical standards provided by:

- World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.1 Level AA or higher;
- Section 508 of the U.S. Rehabilitation Act of 1973 Chapters 3,4,6; and
- Following C.R.S. 24-85-101 to 24-85-104, ARTICLE 85.

#### II. The District's Efforts

Our ongoing accessibility effort works towards the day when the District's online services and digital communications are accessible to the public, including equal access for persons with disabilities. The District has a plan to prioritize, evaluate, remediate, and continuously improve its online services and digital communications. Below, you'll find some of the measures that the District is undertaking.

## III. Accessibility Maturity

The District is at the following maturity level for 2024:

Check One	Stage	Criteria
	Inactive	No awareness and recognition of need. At this stage organizations are inventorying their technology, have begun to make investments, etc.
X	Launch	Recognized need organization-wide. Planning initiated, but activities not well organized.
	Integrate	Roadmap including timeline is in place, overall organizational approach defined and well organized.
	Optimize	Incorporated into the whole organization, consistently evaluated, and actions taken on assessment outcomes.

# IV. Maturity Level Discussion

The District has encountered the following challenges: ensuring that all documents on the District's website are remediated and accessible.

The District has enjoyed the following successes: developing an accessibility plan in order to ensure non-accessible documents will be remediated.

# V. Organizational Measures

The District is making progress regarding the following measures:

- Define an accessibility roadmap including timeline, goals, roles, responsibilities, and policies as needed for our organization.
- Conduct an inventory of all technology, prioritize remediation, validate through testing, and address issues.
- Create and implement a plan for providing reasonable accommodation and modification until the technology can be made accessible.
- Engage a website accessibility vendor to make the District's front-facing web pages accessible.
- Validate through testing all front-facing web pages are compliant with WCAG 2.1 Level
   AA.
- Provide the current Plan for the period July 1, 2024, through June 30, 2025, contact information, and support for receiving accessibility feedback and requests for accommodation.
- · Other measures.

The District has designated its Compliance Officer to coordinate and implement the plan. The District's Compliance Officer's contact information is as follows:

Attn: Compliance Officer

16055 Old Forest Point, Suite 302

Monument, Colorado 80132

Email: info@triviewmetro.com

Phone: (719) 488-6868

As the Compliance Officer for the District, I approve the District's Digital Accessibility Plan for 2024.

Compliance Officer of the District